

QUALITY POLICY



QUALITY MANAGEMENT SYSTEM DOCUMENT

Review: 0

Date: 30/11/2021

Nexev Srl was born in 2019 from the meeting of professionals with long experience in the field of programming and optimization of business processes in sectors such as healthcare, justice, industry and commerce. The fusion of these experiences has given rise to an exciting visionary and daring entrepreneurial initiative in the technological sphere, ready to transform the customer's need into a performing and personalized product.

She specializes in consulting and developing advanced and easy-to-use technology projects. Implement customized digital solutions that improve business processes. Avoids waste, keeps costs under control, simplifies business management to make the working environment more functional and pleasant.

It helps businesses create new business prospects.

Offers:

- ✓ Web systems in the cloud
- ✓ Native and hybrid mobile apps
- ✓ Systems for electronic invoicing
- ✓ Solutions for Industry 4.0
- ✓ Re-engineering of the processes
- ✓ Advice on innovation
- ✓ Systems integration
- ✓ Construction of complex networks



The Mission is to create innovative, customized and high quality IT solutions, providing an always complete and efficace service, with fast and timely delivery. This guarantees customers the optimization of the working flusso and the increase of productivity.

Nexev Srl believes that this is easier by using the best and latest technologies, and by reworking the study and selection processes for each new project. The solutions offered aim to make business management simpler, more enjoyable and functional. For a shared goal.

Nexev Srl has invested heavily and continues to invest in the most important resource: the enthusiasm of the people, transmitting the value of the group and mutual collaboration.

The work team is selected and formed according to the needs of the market with training and preparation courses.

Nexev Srl is committed every day to meet the needs of its customers, to improve its performance with highly qualified agents and exceptional customer satisfaction.

Values:

Quality: customer satisfaction;

Growth: staff development;

Collaboration: effective communication;

Responsibility: continuous improvement of the process;

The **Quality Management System** is not merely aimed at certification, but has the purpose of promoting a management of the organization aimed at continuous improvement, with the participation of all and according to internationally recognized and shared criteria.

For the quality policy, the company:

- It strives to better respond to the needs of customers (entities, businesses or citizens);



- It stands out in the market for services contracted for public entities, for the technical capabilities and the high level of quality of the services offered, in entities and organizations at regional and national level;
- Value the people who work in its reality with professional and training paths;
- Promotes the conscious participation of collaborators in the productive reality of the company;
- Promotes employment continuity for long-term employees whenever possible;
- It relates to a constantly changing context, adapting in a way flexible to the new sfide encountered and always keeping in mind the complexity and views of relevant stakeholders;
- It undertakes to meet all the mandatory and voluntary requirements applied in the organization, with particular attention to the needs and satisfaction of the customer, external and internal;
- Manages the relevant risks for all activities, at the level of the organization and individual processes, with the aim of reducing uncertainty where possible and always ensuring the best possible level of quality in its services;
- Promotes improvement activities to encourage greater efficacia and efficienza of all processes, not only those certificati.

The Management of **Nexev Srl** assumes responsibility for:

- Ensure the appropriate resources to maintain the Quality Management System;
- Revise this Quality Policy at least annually;
- Supporting it by assigning to the different levels and functions special quality objectives related to this Policy;
- To spread it through appropriate resources and means in the most appropriate contexts.

Crotone, 30/11/2021

Legal Representative Signature

A handwritten signature in black ink, appearing to read "Giuseppe...", written over a horizontal line.